

PRODUCT RESPONSIBILITY POLICY

C.E. Info Systems Limited (MapmyIndia) is devoted to long-term sustainability in order to achieve our aim of being the world's most successful Company. Our mission for Sustainable Development is to manage our operations and produce and market products and services that enable all people across the world to fulfil their fundamental requirements and enjoy a higher quality of life without jeopardising future generations' capacity to meet their own needs.

MapmyIndia is dedicated to maintaining the highest levels of product safety. Every product shall be designed, manufactured, and distributed to satisfy all legal requirements and to be safe for its intended use as well as for reasonably anticipated misuse.

This pledge is met by;

- assuring that each product is properly branded with all of the information necessary by legislation and industry rules of practice
- monitoring, recognising, and implementing legislative changes that influence products.
- representing the company on industry and government committees and working groups to assist in guiding and favourably influencing policy makers on future industry policy.
- understanding customer expectations through analysis of consumer complaints in order to reduce potential for misuse and providing consumers with information and assistance if needed
- keeping consumers informed of safety and regulatory problems, as well as giving product information as needed
- increasing R&D and commercial personnel understanding of product lifecycle through frequent information updates.
- providing a learning environment where product team can acquire the necessary skills and knowledge;
- and conducting regular assessments and reviews of opportunities for improvements and changes in accordance with the goal of Continuous Improvement.